

TO: Potential Bidders
Third-Party Administrator for the Uniform Medical Plan

FROM: Vicky Rideout, Contract Specialist, Health Care Authority

DATE: January 19, 2005

RE: Amendment 2, Questions and Answers
Request for Proposals for
Third-Party Administrator for the Uniform Medical Plan

Below are Answers to Bidder's Questions received to date. Additional questions and answers will be posted on the website or answered at the bidders' conference, should one be held.

1. Can you provide an evaluation of the status of your current relationship with Harrington Benefit Services?

Answer: Uniform Medical Plan (UMP) has a good business relationship with Harrington Benefit Services. The current contract with Harrington Benefit Services expires December 31, 2005. As a state agency, Health Care Authority (HCA) is re-bidding the contract to ensure that the state is getting the best services at the best price. HCA/UMP is open to high-quality, competitive proposals from all vendors.

2. Are there any needs or services that HCA/UMP would like to see added to the administration capabilities?

Answer: In general, the scope of this RFP reflects a continuation of services currently provided to UMP by Harrington Benefit Services. We are, however, interested in considering other services; please see particularly paragraph 1.3(F) and subsection 3.5 in the RFP.

3. Are there any ways in which the HCA/UMP can better serve their recipients through different administrative strategies that a new contractor might provide?

Answer: See answer to #2.

When submitting your proposal, please include a signed copy of this memo as acknowledgment of your receipt of this amendment.

Bidder's Signature: _____

Printed name: _____

Title: _____

Company: _____

Date: _____